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Evensure
Management
Limited
Security Services

EVENSURE NEWS

Volume 1, Issue 2

December 2007

UNDER THE SPOTLIGHT

- Another Year Gone!!
- More Contracts!!!

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Another Year Gone!!

Festive Greetings to you all!!

Working in the Security Industry has always meant that during the festive season most of us are not able to spend time with our families or loved ones. It may be because you are doing shift work or just unfortunate enough to be on call on Christmas day or New Years day.

We are all expected to do our duty, even if you are a Security Officer on standby or a Manager on call.

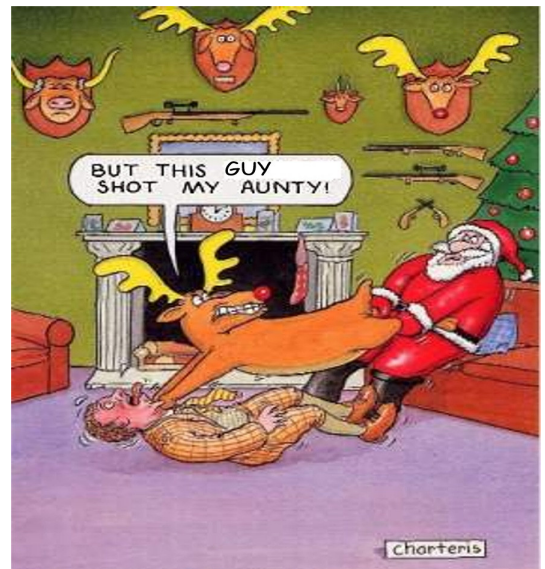
The Directors want to express their gratitude for all the hard work you have done over the last year and especially to those who will be working over the festive period.

We want to forward our best wishes to all of you and may it be a prosperous and happy new year for you, your families and loved ones. They are normally the ones that have had to endure the most throughout the year.

We have always relied on the quality of our service to all our clients; therefore, thank you for your hard work, dedication, loyalty and belief for what Evensure Management Limited stands.

Again, thank you and a Merry Christmas and Prosperous New Year to all!

The Directors.



A New contract!? Bring'em on!

Evensure Management has yet again proved it is the best of the best, by having won another contract in Guildford.

Since the introduction of the SIA licensing in 2006, the industry is slowly settling down. As a result Evensure Management readily discovered its niche and the types of contracts it will go after. Many of the bigger facilities or-

ganisations are now seeking the services of National Security Service providers. This makes the competition seriously tough for the smaller to medium sized companies, who just cannot compete with the costs of the bigger players in the industry.

We at Evensure have identified that our success lies with aggressive marketing and to approach

companies that manage their facilities in-house and there is a serious need for the quality of service we provide.

New business is in our best interest and has incentive for us all. If your lead results in a new contract, you could earn a good bonus for your efforts.

See Volume1, Issue 1 for details.

NEW ANNUAL LEAVE ARRANGEMENTS...

The statutory annual leave entitlement was increased to 24 days in Oct. '07 and this will increase to 28 days annually from 2009. This date, is still to be announced. Eversure Management decided to grant all it's employees the full 28 days annual leave as from the 1st January 2008.

The 28days annual leave includes Bank Holidays.

As a result Eversure Management has had to alter it's written terms and conditions. Which now read as follow:

Annual Holidays– Your holiday year begins on the 1st of January and ends on the 31st of December each year.

You will receive paid holiday entitlement of 28 days which includes bank holidays during the complete holiday year.

For part years service your entitlement will be calculated as 1/12th of the annual entitlement of each completed month of service during that holiday year. Pro rata holiday payments will apply for part year and hours worked.

Conditions relating to the taking of annual holidays are shown in your employee handbook.

Included in your annual leave entitlement you are allowed bank holidays (Pro Rata) each year with pay or alternate days with approval. In other words you have two choices:

One, if you are scheduled to work on a Bank Holiday you can work and receive double pay or; two, you can work and be paid at your normal single rate and retain your days paid holiday for later.

If you normally work Mon to Fri days and are not required to work on the bank holiday, you will be paid at the assignment single rate. Eversure Management have always adhered to legislation which means there will be no significant change to your annual leave arrangements.

If you have any questions, please do not hesitate to call Derek van Tubbergh at the office on 01483 456730

A WISE GUY ONCE

SAJD:

“You never know what is enough, until you know what is more than enough.”

~William Blake, Proverbs of Hell

Excuses, excuses!!! ...“I can't come in tonight, because....” or, “I'm going to be late because...”

Over the years we have all had times when we could not come to work for various reasons, but because we at Eversure are all people with the highest integrity, we never make excuses that are not true. However, I have heard of the employees of other Companies come up with some pretty innovative ideas, like:

“I am going to be working tonight, but I am going to be ill tomorrow evening,

so won't be in, but I'll be back the night after, ok?”,

“I am going to be a little late... “Why?” ...Well, my girlfriend bought a Buggie, and it escaped, I could not catch it so left it flying around the room.” “So, what has the buggie got to do with your lateness?” “Well, whilst I was sleeping the buggie must have gone and sat on the button of the alarm clock, because it

never went off this morning.” Yeh right!! A few short ones: “Sorry, I could not get to work, I could not find the bus stop.”

“I won't be in today because it is Monday, and Mondays seriously ruins my week!”

“I won't be in today because I had a premonition that I would hate it there.”

Please, these are not to be tested.

“Client Feedback; Eversure a cut above the rest!!!!.”

Eversure Management has for the last 3 years asked all its clients to provide a six monthly feed back regarding the service we provide at their contracts.

This feedback is done through Client Performance Indicators. These Performance Indicators are measured by Four Criteria. General Management, The Security Team, EML Communications Centre and Admin and In-voicing.

General Management evaluates our response to incidents, general communication with our client, the amount of times our assignment is visited, may it be by a Supv. or a Director and our general response to incidents.

Benchmarking the Security Team our client will evaluate your performance according to your assignment knowledge, your conduct and demeanor, your response to incidents and then also how well you communicate , if

needed with our client and assignment staff and how they perceive you as the Security Officer on assignment.

The Comms Centre's response to incidents and feedback to changes are closely monitored by all our clients.

Eversure Management is proud to announce that it has received the least complaints ever this year and that is down to everyone working for EML. Well Done all of you!!